#### **Customer Communications: Get Covered Illinois Enrollment Renewal Notice**

## **About this communication**

Get Covered Illinois sent the following information to all Illinois-based HealthCare.gov customers on October 27. The purpose of the communication was to notify customers of their 2026 enrollment and provide instructions on how to update their applications and compare plans. This notice was sent in Spanish to customers whose language preference is set to Spanish.

IMPORTANT: THE CONTENT BELOW IS FOR INFORMATIONAL PURPOSES ONLY AND SHOULD NOT BE DISTRIBUTED.

Subject line: Re: Important information regarding your health coverage for 2026

This notice contains information about the renewal of your health and/or dental coverage for 2026. You are receiving this notice from us because your coverage is moving from HealthCare.gov to Get Covered Illinois, the state's official health insurance marketplace.

We have automatically renewed eligible members of your household into their current plan, if it is still offered in 2026. If their current plan is no longer offered, we have enrolled them into a similar plan. Your updated plan information is below.

## Plan Renewals

Your health plan enrollment is renewed for plan year 2026.

### Health Plan Renewal Information

Your Plan Name: PLAN NAME

Your Monthly Advance Premium Tax Credits: \$XXX

Your Monthly Premium: \$XXX

Member Name	Renewal Status	Reason
Member 1	Renewed	
Member 2	Renewed	

©2025 Get Covered Illinois page 1 of 4

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We could not renew your dental plan enrollment because of the following reasons:

No previous year enrollment available for renewal

You can update your information and change your plan during the annual open enrollment that runs from **November 1**, **2025** to **January 15**, **2026**.

# Review and Update Your Application on or after November 1.

We determined your eligibility for 2026 using information from your 2025 HealthCare.gov application, so it's important that you log in to your Get Covered Illinois account to make sure your information is up to date. If you've had any changes to your household like a change in income, update your application starting on November 1 so that you receive the correct amount of financial help.

# Shop and compare plans

During open enrollment, you can shop and compare plans to make sure that you have the right plan for your health needs and budget. If you want to keep your renewed plan, you do not need to take action.

## Need Help?

Help is available over the phone, by chat or in-person.

## Call or Chat with Us

Get Covered Illinois customer service representatives are available Monday through Friday, 8 a.m. to 6 p.m., excluding holidays. Our Customer Assistance Center will offer extended hours during open enrollment. Visit <a href="GetCoveredIllinois.gov/contact">GetCoveredIllinois.gov/contact</a> for a complete list of holidays and extended hours.

- Call us at 1-866-311-1119, (TTY 711)
- Chat with us by visiting <a href="Methods:GetCoveredIllinois.gov/contact">GetCoveredIllinois.gov/contact</a> and clicking on Ask a question.

## Free in-person help

You can get help at no cost from a Get Covered Illinois-certified broker or navigator. Visit GetCoveredIllinois.gov/localhelp to find a broker or navigator near you.

Thank you,

Get Covered Illinois

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**Privacy Disclosure:** Get Covered Illinois protects the privacy and security of the personally identifiable information (PII) that you have provided. This notice was generated by Get Covered Illinois based on 45 CFR 155.230 and other provisions of 45 CFR part 155, subpart

D. The PII used to create this notice was collected from information you provided to Get Covered Illinois. Your individual identifying information will not be shared, sold, or transferred to any third party without your prior consent, unless required or otherwise permitted by law. Get Covered Illinois may have used data from other federal or state agencies to determine eligibility for the individuals on your application. If you have questions about this data, contact Get Covered Illinois at 866-311-1119 or TTY 711. For more information about the privacy and security of your information, visit GetCoveredIllinois.gov/privacy-notice.

Nondiscrimination Disclosure: In accordance with Section 1557 of the Patient Protection and Affordable Care Act (42 U.S.C. § 18116) and its implementing regulations at 45 CFR Part 92, as well as the Illinois Human Rights Act (775 ILCS 5/1-101 et seq.), Get Covered Illinois does not exclude, deny benefits to, or otherwise discriminate against any person on the basis of race, color, national origin, disability, sex (including pregnancy, sexual orientation, gender identity, and sex stereotypes), age, religion, ancestry, marital status, genetic information, citizenship status, military status, order of protection status, or military discharge status. If you believe you have been discriminated against for any of these reasons, you can file a complaint with Get Covered Illinois's Section 1557 Coordinator: Section 1557 Coordinator / Illinois Department of Insurance / c/o Get Covered Illinois / 115 South LaSalle Street / 13th Floor / Chicago, Illinois 60603 / gci.compliance@illinois.gov. For more information about Get Covered Illinois's Non-Discrimination Policy and Grievance Procedure, visit GetCoveredIllinois.gov/non-discrimination-policy.

©2025 Get Covered Illinois page 3 of 4

### **Customer Communications: Get Covered Illinois Insurer Enrollment Change Notice**

If you, or someone you're helping, has questions about Get Covered Illinois, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-866-311-1119, TTY 711.

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Get Covered Illinois, tiene derecho a obtener ayuda información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-866-311-1119, TTY 711.

Jeśli Ty lub osoba, której pomagasz "macie pytania odnośnie Get Covered Illinois, masz prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku .Aby porozmawiać z tłumaczem, zadzwoń pod numer 1-866-311-1119, TTY 711.

如果您,或您正在幫助的人,有關於 Get Covered Illinois 方面的問題,您有權利免費以您的母語得到幫助和訊息。想要跟一位翻譯員通話,請致電 1-866-311-1119, TTY 711。

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Get Covered Illinois 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-866-311-1119, TTY 711 로 전화하십시오.

Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Get Covered Illinois, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-866-311-1119, TTY 711

فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة .للتحدث ،Get Covered Illinois إن كان لديك أو لدى شخص تساعده أسنلة بخصوص TTY 711.

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Get Covered Illinois, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону 1-866-311-1119, TTY 711.

જો તમને અથવા તમે મદદ કરી રહ્યાં છો તેવા કોઈને Get Covered Illinois. વિશે પ્રશ્નો હોય, તો મદદ અને માહિતી મેળવવા માટે તમારું સ્વાગત છે. મદદ તમારી ભાષામાં કોઈપણ ખર્ચ વિના મેળવી શકાય છે. મુદ્દાઓની ચર્ચા કરવા માટે, [અહીં નંબર દાખલ કરો] પર કૉલ કરો.

تو آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ،Get Covered Illinois اگر آپ کسی کی مدد کر رہے ہیں اور آپ کے بارے میں کوئی سوال ہے بات کریں۔ ہے۔ مترجم سے بات کریں۔

ếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Get Covered Illinois, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình hoàn toàn miễn phí. Để nói chuyên với một thông dịch viên, xin gọi 1-866-311-1119, TTY 711.

Se tu o qualcuno che stai aiutando avete domande su Get Covered Illinois, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare 1-866-311-1119, TTY 711.

यदि आपको, या आप जिस व्यजति की सहायाि कर रहे हैं, उन्हें इस विषय Get Covered Illinois के बारे में सािल हैं, िो आपको मुफ्ि में अपनी भाषा में सहायाि िथा िानकारी लेने का अधिकार है। 1-866-311-1119, TTY 711 पर फ़ोन करें

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Get Covered Illinois, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 1-866-311-1119, TTY 711.

Εάν εσείς ή κάποιος που βοηθάτε έχετε ερωτήσεις γύρω απο το Get Covered Illinois , έχετε το δικαίωμα να λάβετε βοήθεια και πληροφορίες στη γλώσσα σας χωρίς χρέωση.Για να μιλήσετε σε έναν διερμηνέα, καλέστε 1-866-311-1119, TTY 711.

Falls Sie oder jemand, dem Sie helfen, Fragen zum Get Covered Illinois haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-866-311-1119, TTY 711 an.