

Get Covered Illinois Account Setup: Mobile Authenticator

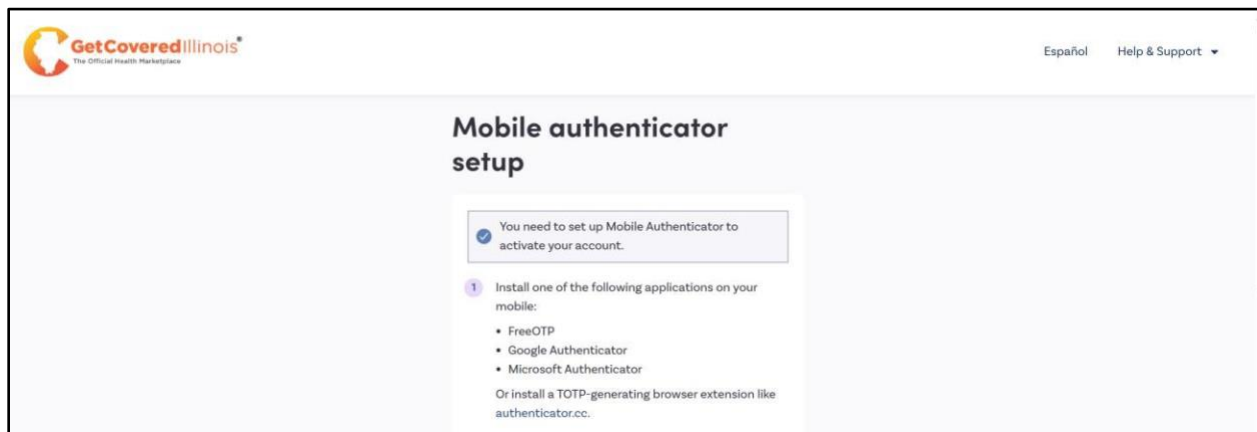
When you create your account, you will be prompted to establish multi-factor authentication. This document provides a step-by-step guide to set this up.

Option 1: Mobile App Installation (Recommended)

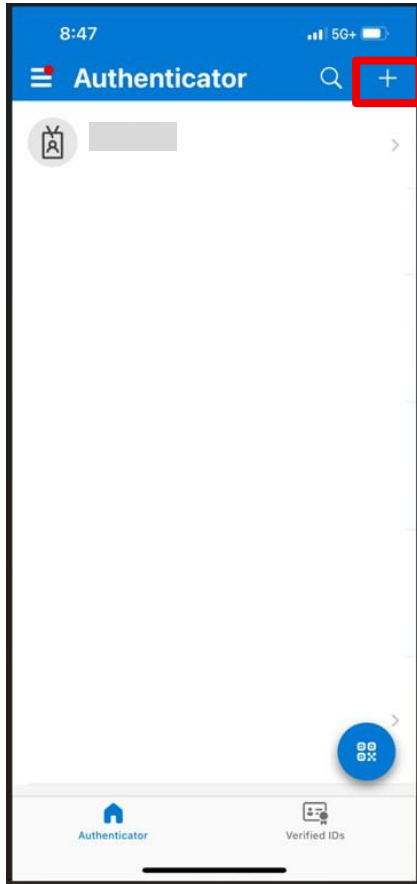
Step 1: To establish the multi-factor authentication, first download one of the following free applications to your mobile device:

- FreeOTP
- Google Authenticator
- Microsoft Authenticator

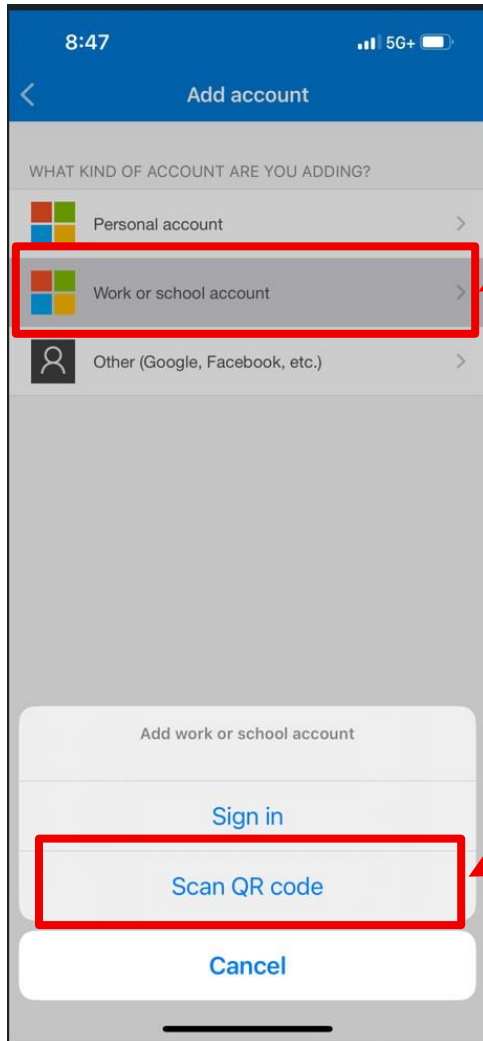
Note: If you do not have a mobile device, you can download a browser extension. Please follow the instructions here for this method: [Option 2: Browser Extension](#)



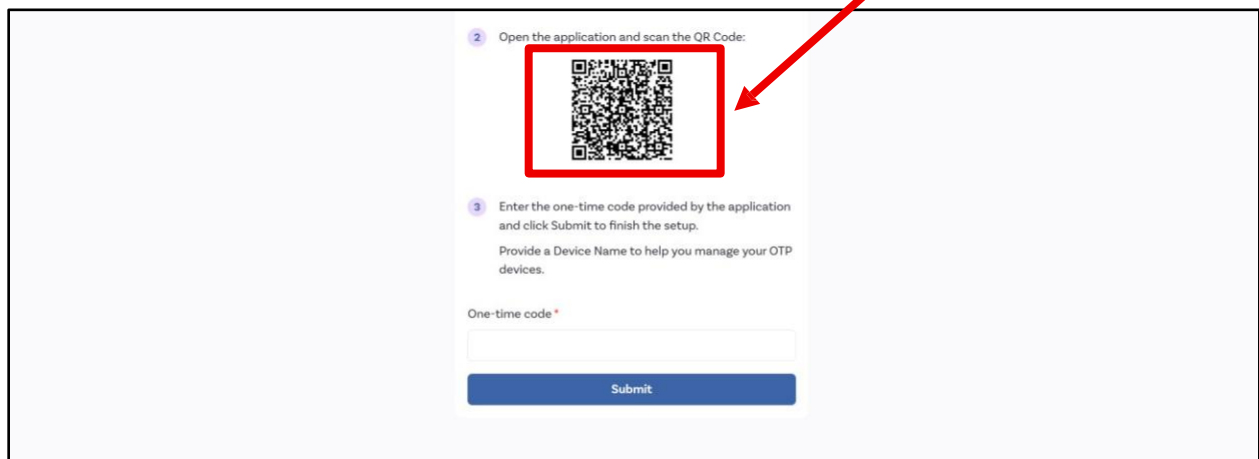
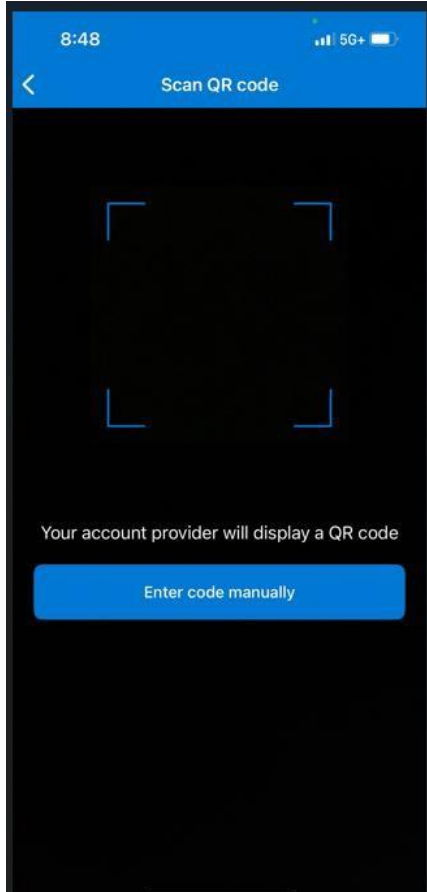
Step 2: Open the app and select “+” or “Add” button near top right corner of Accounts tab.



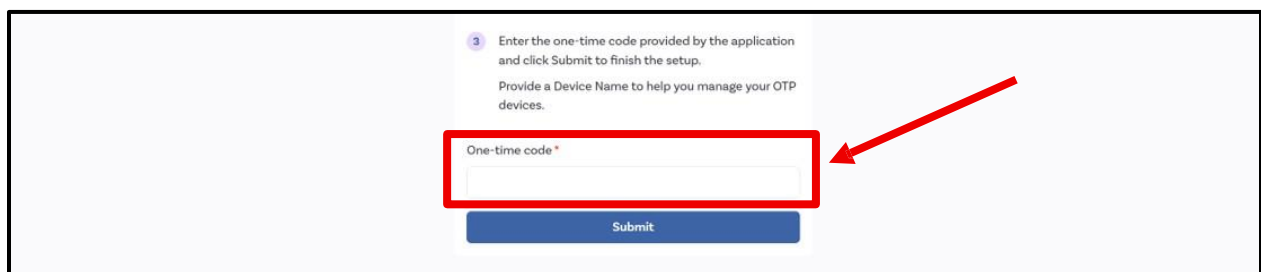
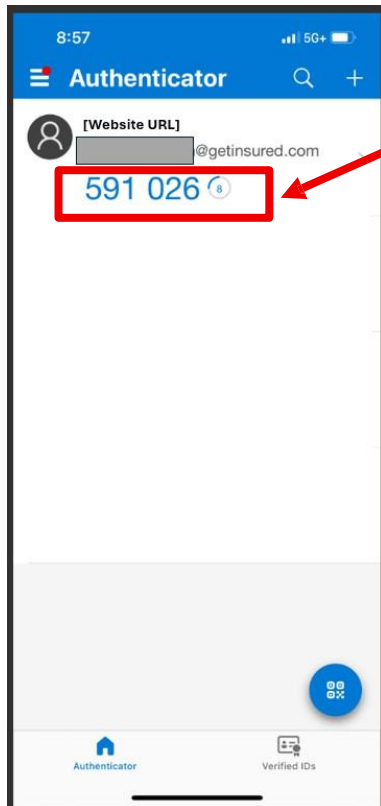
Step 3: Select “Work or School Account” and then “Scan QR Code”:



Step 4: Aim phone at QR code on “Mobile authenticator setup” screen and follow steps.



Step 5: The new account will appear in the application. When you navigate to the new account, you will see a 6-digit passcode. Type that passcode into the “One-Time Code” field on the “Mobile authenticator setup” screen and submit.




Step 6: You'll be taken into your account if successful.


Step 7: On future login attempts, after successful login, follow step 5 and 6 to perform the multi-factor authentication and log-in.

Option 2: Browser Extension

1. When you log-in, you will see the mobile authenticator setup page:

Mobile authenticator setup

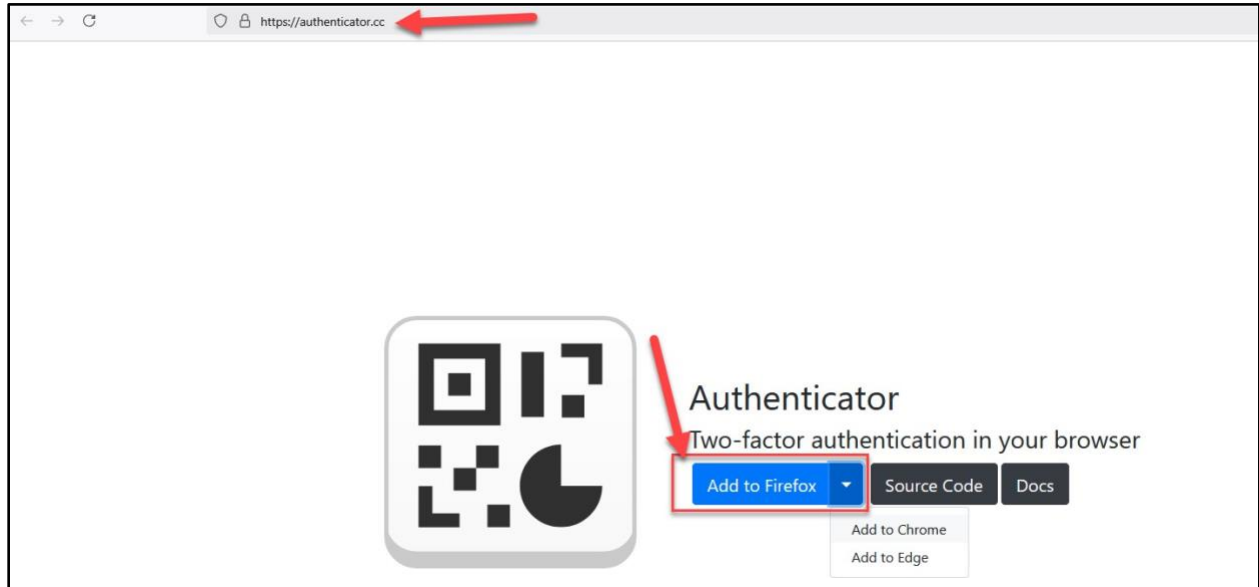
 You need to set up Mobile Authenticator to activate your account.

- 1 Install one of the following applications on your mobile:
 - FreeOTP
 - Microsoft Authenticator
 - Google Authenticator
- 2 Open the application and scan the barcode:

[Unable to scan?](#)
- 3 Enter the one-time code provided by the application and click Submit to finish the setup.
Provide a Device Name to help you manage your OTP devices.

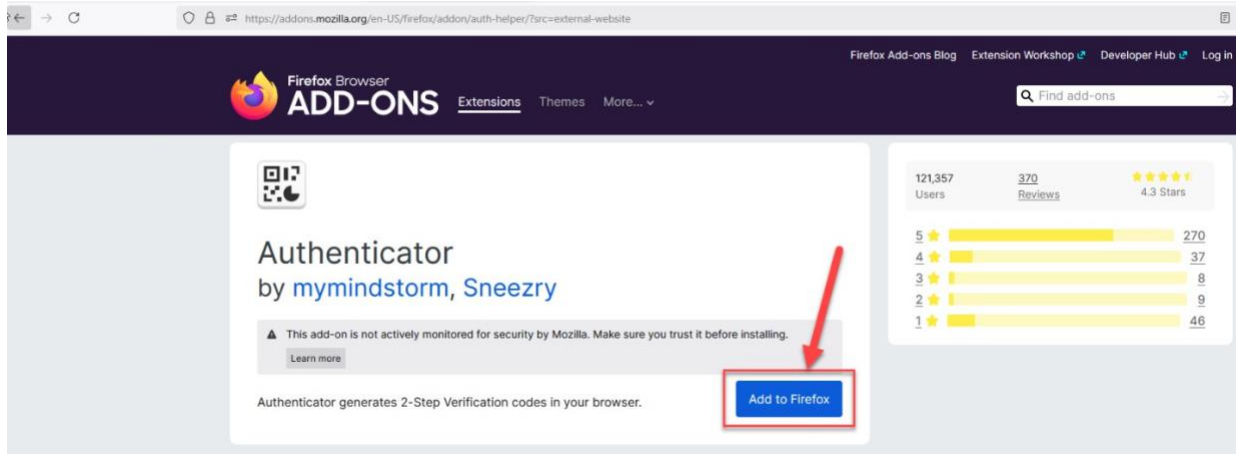
One-time code *

Device Name

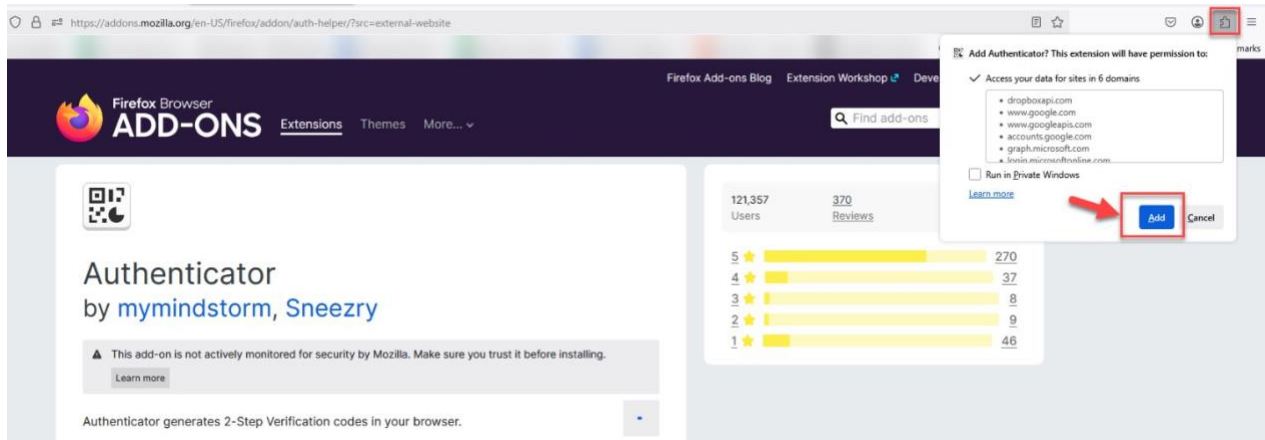
2. Go to <https://authenticator.cc/> and select browser to install extension.



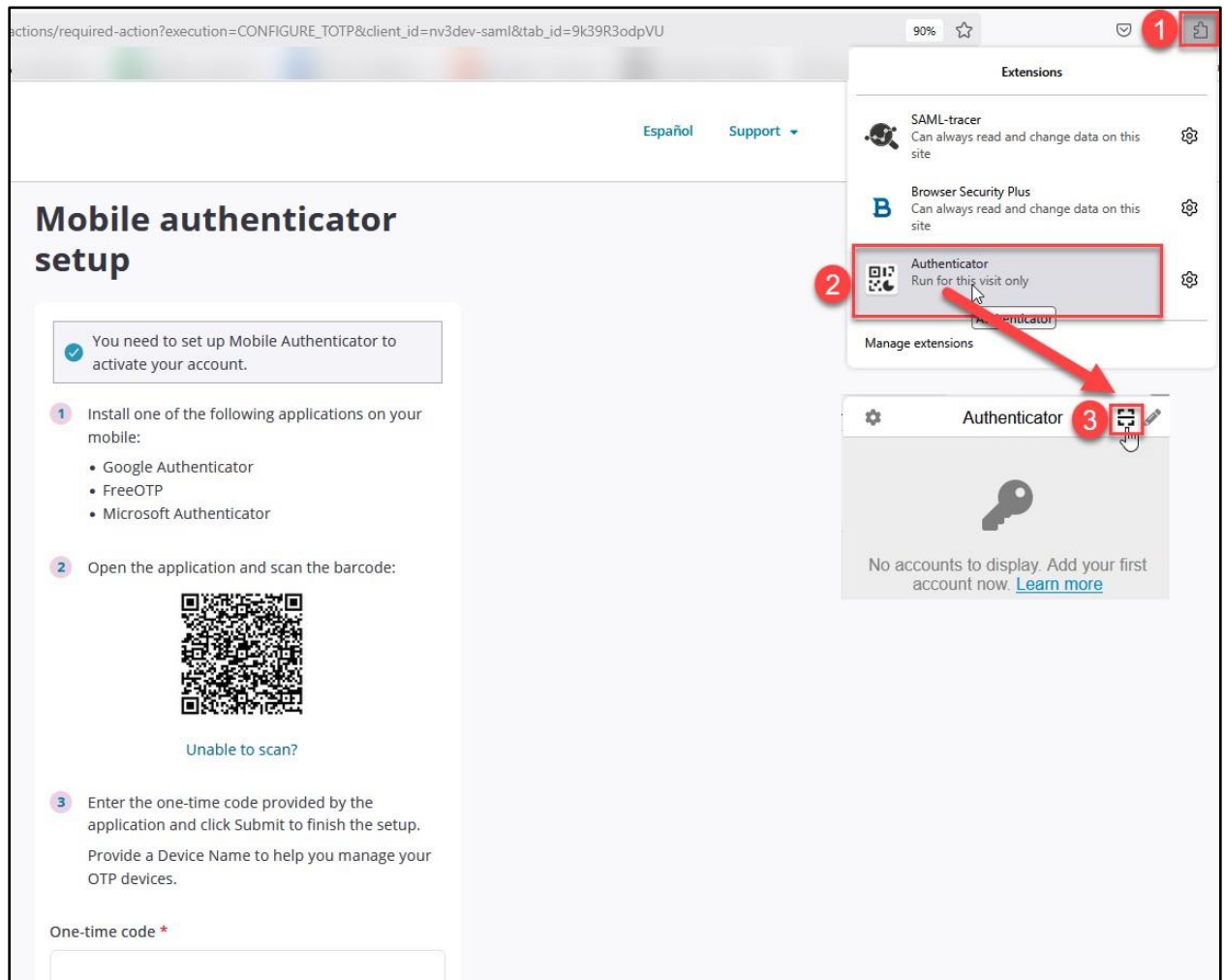
3. Add extension by selecting "Add to [browser]."



4. Confirm extension installation.





5. Select authenticator extension and select scan QR code feature (3).



6. Scan QR code. Make sure the entire QR code is selected.

Mobile authenticator setup


 You need to set up Mobile Authenticator to activate your account.

- 1 Install one of the following applications on your mobile:
 - Google Authenticator
 - FreeOTP
 - Microsoft Authenticator
- 2 Open the application and scan the barcode:

[Unable to scan?](#)
- 3 Enter the one-time code provided by the application and click Submit to finish the setup.
Provide a Device Name to help you manage your OTP devices.

One-time code *


Device Name

Mobile authenticator setup

 You need to set up Mobile Authenticator to activate your account.

1 Install one of the following applications on your mobile:

- Google Authenticator
- FreeOTP

 [URL]

[your email address] has been added.

OK



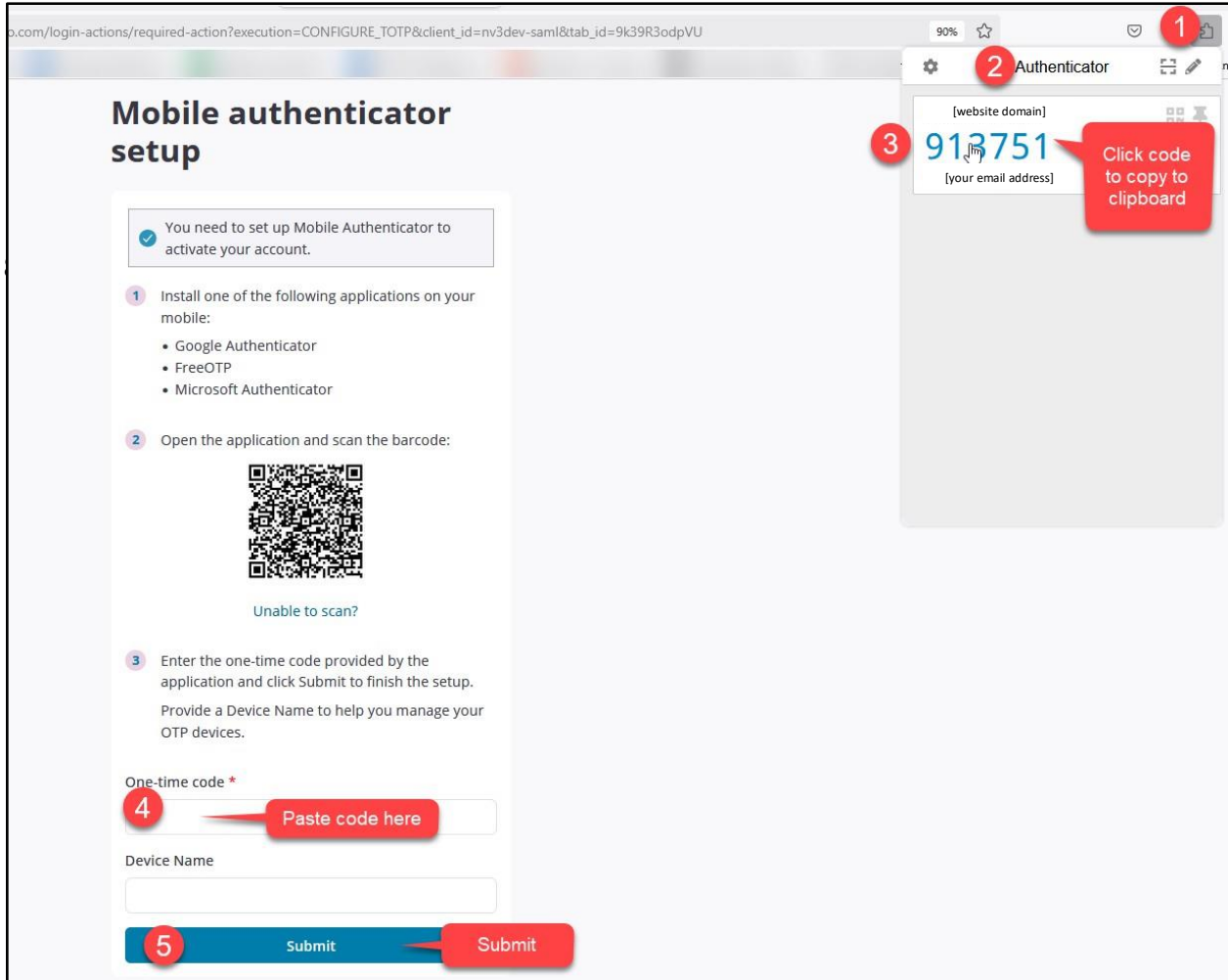
[Unable to scan?](#)

3 Enter the one-time code provided by the application and click Submit to finish the setup.
Provide a Device Name to help you manage your OTP devices.


One-time code *

Device Name

7. Select authenticator extension again, copy TOTP code, paste into registration form and submit.



The screenshot shows a web browser window with the URL `...com/login-actions/required-action?execution=CONFIGURE_TOTP&client_id=nv3dev-saml&tab_id=9k39R3odpVU`. The page title is "Mobile authenticator setup". A message states: "You need to set up Mobile Authenticator to activate your account." The instructions are:

1. Install one of the following applications on your mobile:
 - Google Authenticator
 - FreeOTP
 - Microsoft Authenticator
2. Open the application and scan the barcode:

[Unable to scan?](#)
3. Enter the one-time code provided by the application and click Submit to finish the setup.
Provide a Device Name to help you manage your OTP devices.

Below the instructions, there is a "One-time code *" field with a "Paste code here" button and a "Device Name" field. At the bottom, there are two "Submit" buttons. An authenticator extension is open in the browser, showing a TOTP code "913751" and a red callout that says "Click code to copy to clipboard".

If you need support, you can contact the Get Covered Illinois Assister & Broker Support Team at **1-866-349-7579** for assistance.